



## Cancellation Policy

Your reservation is guaranteed with a deposit equal to a one night's stay. All rates are quoted in U.S. currency and include all taxes and spa gratuities (if applicable). If your travel plans change, please notify us 14 days prior to your scheduled arrival date to avoid forfeiture of this deposit.

**All cancellations made less than 14 days prior to arrival will result in full deposit forfeiture.** Reservations cancelled greater than 14 days prior to arrival are subject to a \$30 processing fee.

We regret that no refunds can be made for delayed arrivals, early departures or shortened stays. Please note that our accommodations are normally ready for occupancy after 3:30 p.m. on your scheduled day of arrival.

Holiday cancellation policies will vary. Please contact Topnotch reservations office for details.

## Pet Policy

Topnotch Resort and Spa is pleased to be a dog friendly resort, with the following restrictions:

**Under no circumstances will ANY pets be allowed in or around the resort home area of the resort. Dogs are welcome in restricted areas of the hotel only. We do not accept cats in any of our accommodations. If you have made a reservation for a resort home, you will not be permitted to check in with your pet. If a pet is discovered in a resort home will result in full cleaning charges of the resort home and we will request that you leave the property.**

**Fees - Dogs are always welcome free of charge at Topnotch. Fees will only be assessed upon violation of our policies.**

*Dogs are not allowed on furniture or beds. Dog owners must bring bedding for pets to sleep on. Any and all excessive cleaning and damage will be billed to the guest upon check out.*

**WALKING YOUR DOG** - Please walk your dog in the areas across the driveway on the lawn and wooded areas. Please clean up after your pet - we have provided disposable litterbags and receptacles so you may pick up after your pet. Dogs may not be walked in the resort home areas or around the pools.

**GUEST ROOM AND DOG-SITTING SERVICES** - We ask that you do not leave your dog unattended in your guest room ... even the best-behaved dogs sometimes get scared and lonely in an unfamiliar place, which usually results in barking that disturbs other guests. If your dog is left alone in a guest room and disturbs other guests, a dog sitter will be brought in to take care of your dog at a fee of \$40. If a local dog sitter can not be located, an outside dog sitter may be called in at additional costs.

Our Concierge, can help arrange dog day care in advance. They can be reached at **802.253.6497**.

**ROVER REIKI** - If your dog has had a tough day walking on the Recreation Path or chasing through the woods after squirrels, what better way to make him feel great than a Rover Reiki Massage! We offer these special treatments, by appointment, through the Spa, where one of our specially trained therapists will come to your guest room and give your special friend the great treatment he or she deserves.

We hope your family and your dog will have a great stay at Topnotch. Please contact the Front Desk if there is anything else we can provide that will make your stay more enjoyable.